

The Association of Authorized Local Guides of Stockholm

FSAG

Recommended Guide Service Fees for 2012

Specification	Fees in SEK* (excl. 25% VAT)
Regular fees	
Basic Fee per Assignment (maximum duration: 3 hours)	1440
Fee per Additional Hour (per commenced hour)	480
Additional Charge for Tour starting or ending outside the Inner City (see map of Stockholm Inner City)	480
Transfer within the Inner City of Stockholm (see map of Stockholm Inner City)	960
Transfer to/from Arlanda Airport & within the county of Stockholm	1440
Multilingual Charge (per language and commenced hour)	192
Early Hour/Late Hour Supplement between 7 PM and 7 AM (per commenced hour)	120
Special fees	
Special fees applicable to Holidays: Jan 1, Jan 6, April 6-9, May 1, June 6, June 22-24, Nov 3, Dec 24-26, Dec 31 Groups of more than 45 participants	
Special Basic Fee (assignment up to 3 hours, incl. early hour/late hour supplement)	2160
Fee per Additional Hour (per commenced hour, incl early hour/late hour supplement)	720
Additional Charge for Tour starting or ending outside the Inner City (see map of Stockholm Inner City)	720

*Exchange rate: 1€ = 8.7 SEK

IMPORTANT NOTES

Travel Time Charges – Should travel time to (respectively from) the starting point of the assignment exceed 60 minutes, the client will be charged for the actual travel time using the public transport system starting from (respectively ending at) Central Station. In case the client provides for transportation to/from the assignment outside the inner city, the client will be charged for the time of departure from (respectively to) Central Station.

Reimbursement of Travel Expenses – All travel expenses – except those for public transport within Zone A – will be charged to the client. For travel to/from the airports the client will be charged for transportation by the Airport Coach, unless other means of transport have been agreed upon.

Reporting for duty – Should the client request the guide to report for duty more than 15 minutes before the start of the assignment, the client will be charged for the time exceeding 15 minutes.

VAT – The Swedish VAT of 25 % will be added to the fees/charges listed above in accordance with the law.

Cancellation rules

Guest cancellation

- If possible, cancellations shall be made directly to the guide, preferably by phone. If it is impossible to reach the guide by phone, other means, such as e-mail or answering machine, may be used.
- When a cancellation is made 48-24 hours prior to the tour, a base fee is charged
- When a cancellation is made less than 24 hours prior to the tour, a fee for the whole tour is charged
- For “NO SHOW” a fee for the whole tour is charged

When the guide is forced to cancel the tour

- The guide is not responsible for finding a replacement when he/she has to cancel the tour.

Central Stockholm

